

# SHIPPING

## Varying shipping needs managed and catered proficiently

Infosys Equinox Shipping caters to merchant's varying shipping needs with respect to items and shipping modes. Infosys Equinox's intuitive business user tool, can configure data & rules and recommend the most economic shipping service along with easy to plug & play shipping Apps.

### Infosys Equinox Shipping enables different methods & modes of shipping with flexibility and ease

**Flexibility** in the shipping operations in terms of various shipping recommendations and easy to plug & play apps

**Reduces cart abandonment** by ensuring right shipping at the right time with the help of different shipment methods created in terms of the nature of the products, categories, order amount, mode of shipping (shipping method), cost of shipping (shipping rates) and geography (shipping zone)

**Minimizes shipping costs** through shipping recommendations where rates get calculated based on order parameters and shipping zone.



**47+ secure & scalable API end points**



**API response time of less than 50ms**



**Easy to integrate with third party tools**



**Easy to plug and play shipping Apps**

## Features

### Flexible rules configuration

Flexible rules mechanism to cater to varying shipping recommendations

### Shipping Recommendation

Platform recommends shipping options & corresponding rates calculated based on shipping methods and shipping zone, which in turn minimizes shipping cost

### Flexibility & Integration

Flexibility to toggle between native features. Easy integration with third-party vendors

### Shipping Method

Capability to define different methods of shipping supported by the shipment provider. Each of the methods like economy shipping, express shipping etc can have their own calculation logic based on the shipping method.

### Shipping Rules

Various shipping rules can be configured based on order amount, products, categories, country, and zip code. Every shipping zone could have one or more shipping methods associated with it. The shipping to specific regions within a country can also be restricted using the zip codes in the shipping address. Shipments can be split to different shipping addresses at the item level or product level.

### Shipping rates

Shipping rates are calculated based on the shipping method and the calculation type. The calculation type can be per order or per quantity or per line

### Shipment Admin

The list of shipment apps and their associated shipment methods are displayed in the shipment admin to make an appropriate choice.

### Shipping Apps

Shows the different shipping service providers as Apps. Easy to plug and play the shipping Apps with installation and configuration to the business. Varying shipping rates can be fetched based on the third-party shipping Apps enabled. The Apps can also support creation of shipping labels, validation of shipping addresses and tracking of orders. Currently supports App based integrations like Ship Engine.

## About Infosys Equinox

Infosys Equinox is a future-ready digital commerce and marketing platform built using Microservices-based, API-first, Cloud-native, Headless and eXtensible (MACH-X) architecture that enables businesses to drive human-centric experiences for their customers across touch points.

For more information and a product demo, please reach out to us at: [contactus@infosysequinox.com](mailto:contactus@infosysequinox.com)

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